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Petcurean Pet Nutrition is concerned at the current turn of events regarding the contaminants which have been found in some pet foods. While none of our products are affected by any of these recalls, as pet owners ourselves, we extend our sympathies to those pet owners whose beloved pets have suffered because of it. We also empathize with the companies within our industry who have products which are affected.

The current situation has prompted a large volume of inquiries to our company as to the sourcing of our ingredients, where our foods are produced, and what safeguards are in place to help ensure that no contamination of our products will occur. Following is a set of frequently asked questions to help our customers have a better understanding of our production standards and company policies.

Where are Petcurean products made?

Petcurean dry pet foods and treats are produced at plants in Alberta, British Columbia, and Ontario, Canada. Our canned products are produced at plants in Ontario and New Jersey.

Does Petcurean use any Wheat Gluten in any of its formulas?

No, we do not utilize wheat gluten in any of our formulas.

Does Petcurean utilize rice protein concentrate or corn glutens from China in any of its formulas?

Petcurean does not utilize rice protein concentrate or corn glutens from China in any of its formulas. Corn gluten meal is used in our Summit Adult Cat, Puppy and Large Breed dry formulas. The corn gluten meal is sourced from Canadian producers and is a valuable source of protein.

Where does Petcurean source its other ingredients from?



PROTEINS FROM NORTH AMERICA

All of our meat protein excluding lamb is sourced within North America. The lamb we do purchase abroad is from New Zealand and is government and veterinarian inspected prior to entering Canada. The plant which supplies lamb to us is European Union certified, meaning they must adhere to the most stringent standards in the world, and is only one of two plants in the world capable of meeting government regulations in Canada.



OILS FROM NORTH AMERICA

All of our oil ingredients are sourced within North America.



GRAINS, CEREALS, FRUIT & VEGETABLES FROM NORTH AMERICA

All of the grains, cereals, fruits and vegetables in our products are sourced in North America with the exception of potatoes, which are purchased from Canada and Holland. These potatoes from Holland are government inspected prior to entering Canada.

What kind of preservatives does Petcurean use in its formulas?

Petcurean utilizes only Mixed Tocopherols(a source of vitamin E) in our formulas. We do not use Ethoxyquin, BHA, or BHT.

How does Petcurean assure quality in the manufacturing of its pet foods?

Our products are manufactured at plants which are EU, FDA and CFIA certified, meaning they must uphold a very high standard of sanitation, cleanliness and manufacturing practices. Our products are made using our proprietary recipes and standards, with our specified high quality ingredients. Other plant safeguards include:

- Independent auditing by NSF- Cook & Thurber, and the American Institute of Baking, both organizations used for human food audits.
- Ingredients are tested prior to receiving for quality assurances including but not limited to; nutritional integrity, aflatoxins, microtoxins, and moisture levels.
- During production, NIR (Near Infra Red) technology is used to measure properties like fat, protein and moisture content of the food.
- Between production runs of different products, we demand a complete cleaning and sanitation to ensure the integrity of our foods. As well, raw ingredient bins are dedicated to just one particular ingredient, and raw material bins are cleaned between batches. Finished products are kept in a separate location from raw ingredients. Employees in different areas of production utilize strict protocols to ensure no cross contamination.
- We demand that food ingredients used in our recipes be fit for human consumption, and free of contaminants.
- Quality control procedures at all plants are monitored regularly by our employees.
- Petcurean also retains in our warehouse facility, final tested food samples of all lots produced. All lot numbers are able to be tracked immediately due to our complete and thorough tracking protocol.

Does Petcurean test on animals?

The only animal testing done by Petcurean is for palatability, stool consistency, and urine ph. For example, when we are almost ready to launch a new diet, samples are sent to our offices and our employees and their friends and family eagerly volunteer to feed the sample product to their own pets for a period of time. We believe the pet owner is best able to gauge the palatability of the food, and how it will feed and enhance their pets' overall health and condition.

To conclude, Petcurean is dedicated to maintaining the quality products our clients have come to expect from us. Our concern as always is the health and well being of our four legged companions, and we will continue to strive for the highest standards available to achieve those goals.

During these difficult and trying times, we appreciate your support and loyalty to Petcurean products. Together with the pet food industry, we will continue to work diligently to ensure a safe food supply for our pets and yours, and instill confidence in the integrity of the products we feed our family companions. If you already feed our products, we thank you for your continued confidence and support and assure you that our products are safe to feed your pet. If you are not currently feeding our products, we invite you to try them and see the impressive results which can occur when feeding our top quality foods to your best friends, your pets.

All Petcurean suppliers have acknowledged and approved this document.



Partners in Your Pet's Health